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Telkom SA SOC Ltd

Annual General Meeting Guide

for the year ended
31 March 2024



Telkom

Virtual meeting guide

Meeting name:

Telkom SA SOC Ltd AGM 2024

Date:

20 August 2024

Time:

10:00 (SAST)

Location:

BCX Multi-Function Room,
1021 Lenchen Avenue North,
Centurion and Online

Step 1 - Registration Platform

We will be conducting an AGM, giving you the opportunity to attend and participate using a smartphone, tablet, laptop or computer.

Shareholder

To register for the meeting:

- Visit <https://smartagm.co.za>
- Select the **Telkom SA SOC Ltd** logo
- Select **REGISTER**
- Complete the registration process



ComputerShare will verify the details and will reply via email (please check the spam folder too).

Guest

Guests do not need to register.
Please see next section.



Step 2 - Meeting Platform (on the day of the meeting)/Access

You will be able to view a live webcast of the meeting, ask the Board questions and submit your votes in real time.

To access the meeting platform:

- Visit <https://web.lumiconnect.com/173531300> (meeting ID 173-531-300)
- **ACCEPT** the Terms and Conditions

The latest version of Chrome, Safari, Edge or Firefox is required.

Please ensure the web browser is compatible.

Shareholder

In the "Meeting Access" email, look for the unique login credential (it will be sent from smartagm-sa@lumiengage.com).

To access as a shareholder:

- Select **"I am a Shareholder"**
- Enter the **username**
- Enter the **password**



Computershare will verify the details and will reply via email (please check the spam folder too).

Guest

To access as a guest:

- Select **"I am a Guest"**
- Enter **"First name"**, **"Last name"** and **"Email"** address



Meeting Platform / Features

Navigation

When successfully authenticated, the home screen will be displayed. You can view company information, ask questions, view relevant documents and watch the webcast.

Note:

- Guests will only have access to some features.
- The broadcast screen will either appear on the right (laptops and computers) or at the bottom of the screen (smartphones and tablets). Once the meeting starts, the broadcast will start automatically. If the broadcast does not appear automatically, contact the support team.

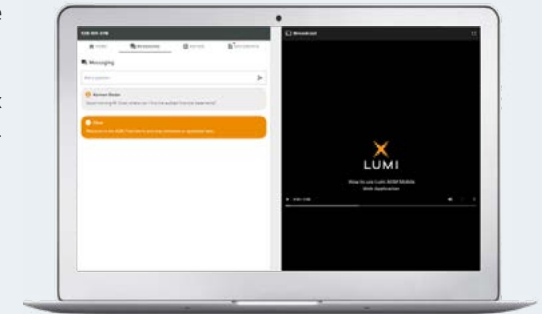


Messaging

The **MESSAGING** icon can appear on the navigation bar at the top of the screen. In this section, you can ask questions and comment on items discussed at the meeting and view your and other participating members' questions and comments.

To ask a question or comment, select the **MESSAGING** icon.

Type your message within the chat box and then press send (the arrow button).



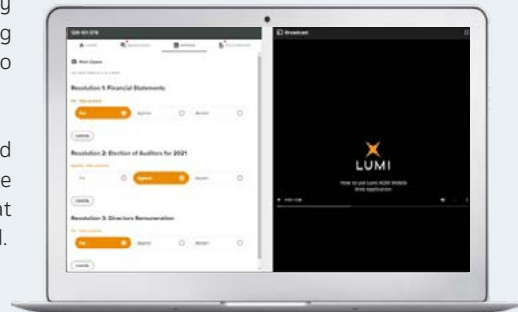
Voting

Once the poll/s has opened, the **VOTING** icon will appear on the navigation bar at the top of the screen. From here, resolutions or motions will be displayed.

To vote, select the **VOTING** icon and select your voting direction from the options shown on screen. A confirmation message will appear to show your vote has been received.

If you wish to change your vote, simply select an alternate choice while the voting is open or select cancel if you wish to cancel your vote.

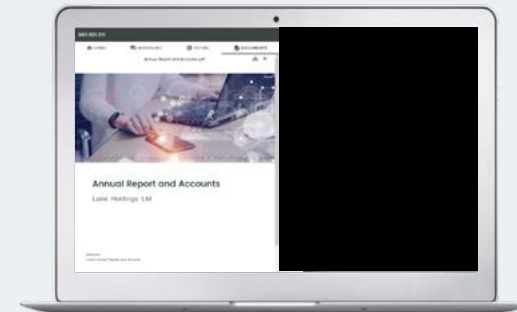
Once opened, voting can be performed at anytime during the meeting until the Chairperson closes the voting. At that point, your last choice will be submitted.



Documents

If there are documents pertaining to the meeting, the **DOCUMENTS** icon will appear on the navigation bar at the top of the screen. You can view, download and print the pdf documents.

Select the **DOCUMENTS** icon and then select the document.



Email smartagm-sa@lumiengage.com if you require any technical assistance.

Administration

Company registration number

1991/005476/30

Head office

61 Oak Avenue
Centurion, 0157

Postal address

Telkom SA SOC Ltd
Private Bag X881
Pretoria, 0001

Telkom register helpline

0861 100 948

Group Company Secretary

Ephy Montlhamme
Tel: +27 12 311 0110
secretariat@telkom.co.za

Investor relations

Nondyebo Mqulwana
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telkomir@telkom.co.za

Auditors

PricewaterhouseCoopers Inc.
4 Lisbon Lane, Waterfall City
Jukskei View, 2090
Tel: +27 11 797 4000

Transfer secretaries

Computershare Investor Services

Proprietary Limited

Rosebank Towers
15 Biermann Avenue
Rosebank, 2196
Private Bag X9000,
Saxonwold, 2132

Sponsor

Nedbank Corporate and Investment Banking

a division of Nedbank Ltd

135 Rivonia Road
Sandown
Sandton, 2196

United States ADR depository

The Bank of New York Mellon

Shareholder Relations Department

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