3. SEGMENT INFORMATION

During the year under review the Group's segment structure was changed to better reflect the Chief operating decision maker's (Executive Committee) assessment of the Group's performance. Due to the Convergence Strategy announced in July 2012, the Executive Committee now manages the business on a combined basis, thereby combining the previously reported Telkom Fixed-Line and Telkom Mobile segments. This reflects the financial information reviewed by the Executive Committee when making decisions about performance and resource allocation and is consistent with the manner in which the Telkom network generates revenue, ie. on a combined basis. As a result separate Fixed-Line and Mobile information is no longer provided. No Group's geographical information is provided as the majority of the Group's operations are carried out in South Africa.

The Telkom segment provides fixed-line access, fixed-line usage, data communications services (through Telkom and Cybernest), mobile voice services and handset sales.

4. REVENUE

Revenue recognition

The Group provides fixed-line, mobile and data communication services and communication related products. The Group provides such services to business, residential, pay phone and mobile customers. Revenue represents the fair value of fixed or determinable consideration that has been received or is receivable.

		Group		Company	
		2013 Rm	2012 Rm	**2013 Rm**	2012 Rm
4.1	***Total revenue***	**33,119**	33,668	**31,909**	32,262
	Operating revenue	**32,501**	33,079	**30,972**	31,510
	Other income (excluding profit on disposal of property, plant and equipment, intangible assets, investments and profit on disposal of subsidiary, refer to note 5)	**317**	351	**356**	385
	Investment income (refer to note 7)	**301**	238	**581**	367
4.2	***Operating revenue***	**32,501**	33,079	**30,972**	31,510
	Voice*	**16,818**	17,668	**16,818**	17,668
	Interconnection*	**1,597**	1,855	**1,597**	1,855
	Data*	**10,801**	10,237	**10,813**	10,258
	Customer premises equipment*	**1,466**	1,401	**1,466**	1,401
	Sundry revenue	**1,819**	1,918	**278**	328

Operating revenue decreased mainly due to a reduction in retail voice revenue due to lower usage and retail rates. Interconnection revenue also decreased due to lower rates and volumes. These were partly offset by an increase in mobile revenue due to growth.

* *The categories of revenue were changed retrospectively to enhance the Group's revenue disclosure. In the prior year subscriptions, Telkom mobile, connections and other usage as well as traffic revenue streams were disclosed. This was reclassified to voice, data, interconnection and customer premises equipment.*

	Group		Company	
	2013 Rm	2012 Rm	**2013 Rm**	2012 Rm
5. OTHER INCOME	**402**	579	**395**	437
Other income (included in Total revenue, refer to note 4)	**317**	351	**356**	385
Interest received from trade receivables	**199**	245	**213**	215
Interest received from subsidiaries	**–**	–	**–**	7
Sundry income	**118**	106	**143**	163
Profit on disposal of property, plant and equipment and intangible assets	**39**	53	**39**	52
Profit on disposal of investments	**16**	8	**–**	–
Profit on disposal of joint venture	**30**	–	**–**	–
Profit on disposal of subsidiary	**–**	167	**–**	–

In the prior year Multi-Links Telecommunications Ltd was sold for USD300. The profit on disposal of subsidiary is due to the carrying amount of total liabilities exceeding total assets.